

Transferable Role Template

Career Framework Level 2

Audio Typist

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Developers

SKILLS FOR HEALTH CAREER FRAMEWORK PROJECT

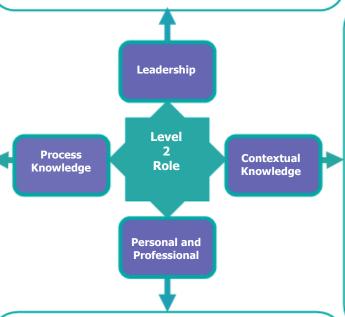


Level Descriptors

Key characteristics of a Level 2 Role

Takes limited responsibility for improvements in performance in the work context in familiar groups and environments Supports change management Takes responsibility for the completion of tasks

Solves routine problems using simple rules and tools, escalates when necessary Makes judgements involving straightforward work related facts or situations Performs clinical, technical, administrative or scientific tasks in a narrow area Has responsibility for care of equipment and resources used by self or others Performs simple audits or surveys relevant to own work area



Recalls and comprehends basic facts and main ideas Awareness of policy and legislation Awareness of legal and ethical issues

Works to agreed protocols/standard operating procedures Works under close but not continuous supervision Demonstrates self-directed development and practice

Presents self in a credible and competent manner

Audio Typist © Skills for Health 2014 Page 2 of 10



Definition of the Level 2 Role

People at level 2 require basic factual knowledge of a field of work. They may carry out clinical, technical, scientific or administrative duties according to established protocols or procedures, or systems of work

Example of Role at Level 2

Support Worker:

Support workers work to agreed protocols and procedures. They are able to solve routine problems and make straightforward judgements. They have general skills across a range of aspects of service delivery and work under close supervision.

These characteristics have been developed by Skills for Health working with employers and other stakeholders.

Basic Information:

Named Role	Audio Typist
Area of work	Hospital NHS Or Independent
Role Family	Admin & Clerical
Experience required	N/A
Career Framework Level	2

Audio Typist © Skills for Health 2014 Page 3 of 10



Summary of Role

To provide an efficient audio-typing service to support the medical secretaries in a department.

Scope of the Role

To provide an efficient audio-typing service to support the medical secretaries in a department To support the secretarial service when medical secretaries are absent in respect of administrative and clerical duties including filing, photocopying as required. To participate in the management of patients medical casenotes to ensure adherence to Trust standard. The Medical Secretary Services provides support to the Consultants who care for the wholerange of patients

Audio Typist © Skills for Health 2014 Page 4 of 10



Level 2 Core Competences / National Occupational Standards:

Underpinning Principle	Reference Function		Competence
1. COMMUNICATION	1.2	Communicate effectively	GEN97 Communicate effectively in a healthcare environment http://tools.skillsforhealth.org.uk/competence/show/html/id/3001
2. PERSONAL & PEOPLE DEVELOPMENT	2.1.1	Develop your own practice	SCDHSC0023 Develop your own knowledge and practice http://tools.skillsforhealth.org.uk/competence/show/html/id/3517
	2.1.2	Reflect on your own practice	GEN23 Monitor your own work practices http://tools.skillsforhealth.org.uk/competence/show/html/id/2051
3. HEALTH SAFETY & SECURITY	3.5.1	Ensure your own actions reduce risks to health and safety	IPC2.2012 Perform hand hygiene to prevent the spread of infection http://tools.skillsforhealth.org.uk/competence/show/html/id/3309
			PROHSS1 Make sure your own actions reduce risks to health and safety http://tools.skillsforhealth.org.uk/competence/show/html/id/3327
			PMWRV1 Make sure your actions contribute to a positive and safe working culture http://tools.skillsforhealth.org.uk/competence/show/html/id/4027
	3.5.2	Protect individuals from abuse	SCDHSC0024 Support the safeguarding of individuals http://tools.skillsforhealth.org.uk/competence/show/html/id/3518
5. QUALITY	5.1.1	Act within the limits of your competence and authority	GEN63 Act within the limits of your competence and authority http://tools.skillsforhealth.org.uk/competence/show/html/id/85
6. EQUALITY & DIVERSITY	6.1	Ensure your own actions support equality of opportunity and diversity	SCDHSC0234 Uphold the rights of individuals http://tools.skillsforhealth.org.uk/competence/show/html/id/3506
B. HEALTH INTERVENTION	B2.1	Obtain information from individuals about their health status and needs	CHS169 Comply with legal requirements for maintaining confidentiality in healthcare http://tools.skillsforhealth.org.uk/competence/show/html/id/2820
D. INFORMATION MANAGEMENT / INFORMATION AND COMMUNICATION TECHNOLOGY	D2.4	Maintain information / record systems	CFA_BAD332 Store and retrieve information using a filing system http://tools.skillsforhealth.org.uk/competence/show/html/id/4104
H. MANAGEMENT & ADMINISTRATION	H1.3.1	Contribute to the effectiveness of teams	SCDHSC0241 Contribute to the effectiveness of teams http://tools.skillsforhealth.org.uk/competence/show/html/id/3509

Audio Typist © Skills for Health 2014 Page 5 of 10



H2	2.6	Receive and pass	ESKITU020
		on messages and	Use digital communications
		information	http://tools.skillsforhealth.org.uk/competence/show/html/id/4150

Role Specific Competences / National Occupational Standards:

Underpinning Principle	Refe	rence Function	Competence
3. HEALTH SAFETY & SECURITY	3.5.1	Ensure your own actions reduce risks to health and safety	GEN96 Maintain health, safety and security practices within a health setting http://tools.skillsforhealth.org.uk/competence/show/html/id/2859
			SCDHSC0022 Support the health and safety of yourself and individuals http://tools.skillsforhealth.org.uk/competence/show/html/id/3516
5. QUALITY	5.1.2	Manage and organise your own time and activities	HT4 Manage and organise your own time and activities http://tools.skillsforhealth.org.uk/competence/show/html/id/2501
6. EQUALITY & DIVERSITY	6.1	Ensure your own actions support equality of opportunity and diversity	SCDHSC0234 Uphold the rights of individuals http://tools.skillsforhealth.org.uk/competence/show/html/id/3506
B. HEALTH INTERVENTION	B2.1	Obtain information from individuals about their health status and needs	CHS169 Comply with legal requirements for maintaining confidentiality in healthcare http://tools.skillsforhealth.org.uk/competence/show/html/id/2820
D. INFORMATION MANAGEMENT / INFORMATION AND COMMUNICATION TECHNOLOGY	D2.4	Maintain information / record systems	CFABAD332 Store and retrieve information http://tools.skillsforhealth.org.uk/competence/show/html/id/3703
E. FACILITIES & ESTATES	E2.2.2	Transport resources	SS06 Transport supplies of physical resources within the work area http://tools.skillsforhealth.org.uk/competence/show/html/id/2133
H. MANAGEMENT & ADMINISTRATION	H2.4	Handle mail	CFABAA612 Handle mail http://tools.skillsforhealth.org.uk/competence/show/html/id/3690
	H2.5	Produce documents to an agreed specification	CFABAA213 Prepare text from notes http://tools.skillsforhealth.org.uk/competence/show/html/id/3709
			CFABAD312 Prepare text from recorded audio instruction http://tools.skillsforhealth.org.uk/competence/show/html/id/3711

Audio Typist © Skills for Health 2014 Page 6 of 10



Facets of Role (National Occupational Standards):

Underpinning Principle	Reference Function	Competence
	None Assigned	

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Locality Specific Competences / National Occupational Standards:

Underpinning Principle	Reference Function	Competence
	None Assigned	

Audio Typist © Skills for Health 2014 Page 8 of 10



 $\frac{ \mbox{Indicative Learning and Development}}{\mbox{THIS JOB WAS IMPORTED FROM THE CAREER FRAMEWORK TOOL AND AS SUCH DOES} \\$ NOT HAVE SPECIFIC LEARNING AND DEVELOPMENT INFORMATION.

Transferable role	Audio Typist
Formal endorsed learning	N/A
Informal learning	N/A
Summary of learning and development including aims and objectives	N/A
Duration	N/A
National Occupational Standards used	N/A
Credits (including framework used)	N/A
Accreditation	N/A
APEL and progression	N/A
Programme structure	N/A
Continuous Professional Development	N/A
Resources required, e.g. placement learning, preceptors, accredited assessors etc	N/A
Quality Assurance	N/A
Policies included in learning programme documentation	N/A
Funding	N/A

Audio Typist © Skills for Health 2014 Page 9 of 10



Leading to registration or	N/A
membership with:	

References & Further Information:

N/A

Audio Typist © Skills for Health 2014 Page 10 of 10