

# Transferable Role Template

Career Framework Level 4

LDP Community Team Assistant Practitioner

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Developers

Health Education England and Skills for Health



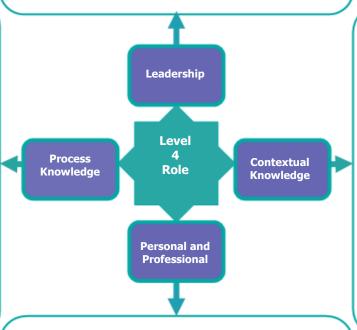
#### **Level Descriptors**

## Key characteristics of a Level 4 Role

Delegates to others
May supervise others
Evaluates practice and suggests changes to improve service
delivery
Undertakes the ongoing supervision of the routine work of others
Takes some responsibility for the training of others and may deliver

training

May have specialist skills in their area of work High degrees of technical proficiency Makes judgements requiring a comparison of options



In depth knowledge of role May include cross professional knowledge Legal and ethical Aware of wider healthcare issues

Plans straightforward tasks and works guided by standard operating procedures and protocols

Works to agreed protocols

Exercises a degree of autonomy depending upon the complexity and risk of procedures being undertaken Prioritises own workload

May be responsible for planned, delegated activities including care Undertakes well defined tasks requiring limited judgement



#### Definition of the Level 4 Role

People at level 4 require factual and theoretical knowledge in broad contexts within a field of work. Work is guided by standard operating procedures, protocols or systems of work, but the worker makes judgments, plans activities, contributes to service development and demonstrates self- development. They may have responsibility for supervision of some staff.

## Example of Role at Level 4

Assistant Practitioner:

Assistant practitioners have a required level of knowledge and skill enabling them to undertake tasks that may otherwise have been undertaken by a practitioner. They will have developed specific technical skills and have a high degree of technical proficiency. They will exercise a degree of autonomy and undertake well defined tasks requiring limited judgement. They may have line management responsibility for others.

An assistant practitioner is a worker who competently delivers health and/or social care to and for people. They have a required level of knowledge and skill beyond that of the traditional healthcare assistant or support worker. The assistant practitioner would be able to deliver elements of health and social care and undertake clinical work in domains that have previously only been within the remit of registered professionals. The assistant practitioner may transcend professional boundaries. They are accountable to themselves, their employer, and more importantly, the people they serve.

The characteristics of an assistant practitioner have been developed by Skills for Health working with focus groups of employers and other stakeholders.

#### **Basic Information:**

Named Role	LDP Community Team Assistant Practitioner
Area of work	Community NHS Or Local Authority Or Independent
Role Family	Integrated Role
Experience required	At this level it is usual to expect some previous experience in a health or
	social care environment, and/or some knowledge of learning disability.
Career Framework Level	4



#### **Summary of Role**

To encompass all of the activities at Level 4 in a community LDP team.

#### Scope of the Role

To include the range of activities found at level 4 in a community LDP team, these will be found in a number and range of jobs rather than one single job, role or profession.

The lists are intended as a guide to commissioners, leaders and education providers and articulate the wide range of skills required at Level 4 in a team.

The lists of National Occupational Standards are:

- a mandatory core list, common to all roles at Level 4,
- a specific list, all required for people at Level 4 in the LDP community team, and
- a number of Facets, associated with activities relevant to the team, from within each list the appropriate National Occupational Standards should be selected relative to the requirements of the team for this role.

The Facets are:

ACCESS AND CARE COORDINATION SKILLS

ASSESSMENT FORMULATION AND TREATMENT PLANNING SKILLS

**ENABLING HEALTH INTERVENTION SKILLS** 

THERAPEUTIC INTERVENTION NOS COMMON TO ALL THERAPIES

COMMUNICATION RELATED NOS

DYSPHAGIA RELATED NOS

**EQUIPMENT RELATED NOS** 

MOBILITY AND HYDROTHERAPY RELATED NOS

REHABILITATION, OCCUPATION AND ART THERAPY RELATED NOS

**DIABETES RELATED NOS** 

BEHAVIOUR AND MENTAL HEALTH RELATED NOS

FAMILY AND SYSTEMIC THERAPY RELATED NOS

COGNITIVE BEHAVIOURAL THERAPY RELATED NOS

MEDICATIONS MANAGEMENT RELATED NOS

ROLE SUPPORT INTERVENTION SKILLS

FAMILY, CARER INTERVENTION SKILLS

ACCOMMODATION AND WELFARE SKILLS

MONITORING AND MEASUREMENT SKILLS

**TEAM SKILLS** 

LEADERSHIP AND MANAGEMENT SKILLS

The NOS have been taken from the LDP Competency Framework and from work done to understand the attributes of teams in different contexts and from documentation relating to jobs.





# **Level 4 Core Competences / National Occupational Standards:**

Underninning			
Underpinning Principle	Refer	ence Function	Competence
1. COMMUNICATION	1.2	Communicate effectively	GEN97 Communicate effectively in a healthcare environment http://tools.skillsforhealth.org.uk/competence/show/html/id/3001
2. PERSONAL & PEOPLE DEVELOPMENT	2.1.1	Develop your own practice	SCDHSC0023 Develop your own knowledge and practice http://tools.skillsforhealth.org.uk/competence/show/html/id/3517
	2.1.2	Reflect on your own practice	GEN23 Monitor your own work practices http://tools.skillsforhealth.org.uk/competence/show/html/id/2051
3. HEALTH SAFETY & SECURITY	3.5.1	Ensure your own actions reduce risks to health and safety	IPC2.2012 Perform hand hygiene to prevent the spread of infection http://tools.skillsforhealth.org.uk/competence/show/html/id/3309
			PROHSS1 Make sure your own actions reduce risks to health and safety http://tools.skillsforhealth.org.uk/competence/show/html/id/3327  PMWRV1 Make sure your actions contribute to a positive and safe working culture http://tools.skillsforhealth.org.uk/competence/show/html/id/4027
	3.5.2	Protect individuals from abuse	SCDHSC0024 Support the safeguarding of individuals http://tools.skillsforhealth.org.uk/competence/show/html/id/3518
5. QUALITY	5.1.1	Act within the limits of your competence and authority	GEN63 Act within the limits of your competence and authority http://tools.skillsforhealth.org.uk/competence/show/html/id/85
	5.1.2	Manage and organise your own time and activities	HT4 Manage and organise your own time and activities  http://tools.skillsforhealth.org.uk/competence/show/html/id/2501
6. EQUALITY & DIVERSITY	6.1	Ensure your own actions support equality of opportunity and diversity	SCDHSC0234 Uphold the rights of individuals http://tools.skillsforhealth.org.uk/competence/show/html/id/3506
B. HEALTH INTERVENTION	B2.1	Obtain information from individuals about their health status and needs	CHS169 Comply with legal requirements for maintaining confidentiality in healthcare http://tools.skillsforhealth.org.uk/competence/show/html/id/2820
D. INFORMATION MANAGEMENT / INFORMATION AND COMMUNICATION TECHNOLOGY	D2.4	Maintain information / record systems	CFA_BAD332 Store and retrieve information using a filing system http://tools.skillsforhealth.org.uk/competence/show/html/id/4104



H. MANAGEMENT & ADMINISTRATION	H1.3.1	Contribute to the effectiveness of teams	SCDHSC0241 Contribute to the effectiveness of teams http://tools.skillsforhealth.org.uk/competence/show/html/id/3509
	H2.6	Receive and pass	ESKITU020
		on messages and	Use digital communications
		information	http://tools.skillsforhealth.org.uk/competence/show/html/id/4150

## **Role Specific Competences / National Occupational Standards:**

Underpinning Principle	Refer	ence Function	Competence
3. HEALTH SAFETY & SECURITY	3.5.2	Protect individuals from abuse	GEN134 Contribute to the prevention and management of abusive, aggressive and challenging behaviour <a href="http://tools.skillsforhealth.org.uk/competence/show/html/id/3927">http://tools.skillsforhealth.org.uk/competence/show/html/id/3927</a> CS18.2015 Recognise and respond to possible harm or abuse
			of children and young people http://tools.skillsforhealth.org.uk/competence/show/html/id/4008
5. QUALITY	5.2.5	Evaluate the quality of healthcare services	SCDHSC0442 Evaluate the effectiveness of health, social or other care services http://tools.skillsforhealth.org.uk/competence/show/html/id/3581
A. ASSESSMENT	A2.3	Assess an individual with a suspected health condition	CHS118 Form a professional judgement of an individual's health condition http://tools.skillsforhealth.org.uk/competence/show/html/id/434
	A2.4	Assess an individual's needs arising from their health status	SCDHSC0414 Assess individual preferences and needs http://tools.skillsforhealth.org.uk/competence/show/html/id/3486
	A2.5	Agree courses of action following assessment	CHS45 Agree courses of action following assessment to address health and wellbeing needs of individuals http://tools.skillsforhealth.org.uk/competence/show/html/id/2219
B. HEALTH INTERVENTION	B3.1.1	Plan activities, interventions or treatments to achieve specified health goals	CHS44 Plan activities, interventions and treatments to achieve specified health goals http://tools.skillsforhealth.org.uk/competence/show/html/id/2221
			GEN112 Work with people to identify their needs for safety, support and engagement and how these needs can best be addressed http://tools.skillsforhealth.org.uk/competence/show/html/id/3878
	B3.3.2	Prepare individuals for health care actions	GEN4 Prepare individuals for healthcare activities http://tools.skillsforhealth.org.uk/competence/show/html/id/386
	B3.4.2	Refer individuals to services for treatment and care	SCDHSC0386 Assist in the transfer of individuals between agencies and services http://tools.skillsforhealth.org.uk/competence/show/html/id/3936



	B3.5.2	Carry out actions from a discharge plan	GEN17 Contribute to the discharge of an individual into the care of another service <a href="http://tools.skillsforhealth.org.uk/competence/show/html/id/380">http://tools.skillsforhealth.org.uk/competence/show/html/id/380</a>
	B4.3	Evaluate treatment plans with individuals and those involved in their care	CHS233 Contribute to the assessment of needs and the planning, evaluation and review of individualised programmes of care for individuals http://tools.skillsforhealth.org.uk/competence/show/html/id/3860
	B14.2	Implement care plans/programme s	CHS225 Implement a treatment plan http://tools.skillsforhealth.org.uk/competence/show/html/id/2850
			SCDHSC0025 Contribute to implementation of care or support plan activities <a href="http://tools.skillsforhealth.org.uk/competence/show/html/id/3535">http://tools.skillsforhealth.org.uk/competence/show/html/id/3535</a>
			CHS234 Implement specific parts of individualised programmes of care http://tools.skillsforhealth.org.uk/competence/show/html/id/3862
	B16.4	Support individuals to retain, regain and develop the skills to manage their lives and environment	GEN45 Evaluate the outcomes of the individual's rehabilitation http://tools.skillsforhealth.org.uk/competence/show/html/id/2223
	B17	Work in collaboration with carers in the caring role	SCDHSC0227 Contribute to working in partnership with carers http://tools.skillsforhealth.org.uk/competence/show/html/id/3532
C. HEALTH PROMOTION & PROTECTION	C2.2	Provide information to individuals, groups and communities about promoting health	HT2 Communicate with individuals about promoting their health and wellbeing http://tools.skillsforhealth.org.uk/competence/show/html/id/2499
	C2.4	Enable people to address issues relating to their health and wellbeing	SCDHSC0330 Support individuals to use services and facilities http://tools.skillsforhealth.org.uk/competence/show/html/id/3441



# Facets of Role (National Occupational Standards):

Underpinning	Refere	ence Function	Competence
Principle ACCESS CARE	FACET	A facet of the	
COORDINATION SKILLS		role.	
1. COMMUNICATION	1.2	Communicate effectively	PMWRV10 Make sure communication is effective following an incident of violence at work http://tools.skillsforhealth.org.uk/competence/show/html/id/4023
	1.5	Provide information, advice and guidance	CHS174 Advise and inform others on services http://tools.skillsforhealth.org.uk/competence/show/html/id/2316
			CHS177 Advise on access to and use of services <a href="http://tools.skillsforhealth.org.uk/competence/show/html/id/2320">http://tools.skillsforhealth.org.uk/competence/show/html/id/2320</a> SCDHSC0419
			Provide advice and information to those who enquire about health and social care services http://tools.skillsforhealth.org.uk/competence/show/html/id/3488
			SCDHSC0026 Support individuals to access information on services and facilities <a href="http://tools.skillsforhealth.org.uk/competence/show/html/id/3536">http://tools.skillsforhealth.org.uk/competence/show/html/id/3536</a>
			SCDCPC316 Support individuals to secure services in order to achieve outcomes <a href="http://tools.skillsforhealth.org.uk/competence/show/html/id/3946">http://tools.skillsforhealth.org.uk/competence/show/html/id/3946</a>
3. HEALTH SAFETY & SECURITY	3.5.2	Protect individuals from abuse	SCDHSC0034 Promote the safeguarding of children and young people http://tools.skillsforhealth.org.uk/competence/show/html/id/3416
	3.6	Promote safe and effective working	FMH5 Minimise the risks to an individual and staff during clinical interventions and violent and aggressive episodes http://tools.skillsforhealth.org.uk/competence/show/html/id/2266
4. SERVICE IMPROVEMENT	4.1	Determine priorities for improving services	SCDCPC315 Contribute to establishing commissioning priorities and balancing demands on resources http://tools.skillsforhealth.org.uk/competence/show/html/id/3945
	4.2	Develop strategies for improving services	GEN53 Support the development of strategies to meet local needs for health care services http://tools.skillsforhealth.org.uk/competence/show/html/id/2304
	4.3	Implement strategies for improving services	GEN124 Lead the development of inter-agency services for addressing health and wellbeing needs http://tools.skillsforhealth.org.uk/competence/show/html/id/3890



A ACCECCMENT	A2.7	Undertake a risk	GEN125 Lead the implementation of inter-agency services for addressing health and wellbeing needs http://tools.skillsforhealth.org.uk/competence/show/html/id/3891 CHS230
A. ASSESSMENT	A2.7	assessment in relation to a defined health need	Assess the need for intervention and present assessments of individuals' needs and related risks http://tools.skillsforhealth.org.uk/competence/show/html/id/3857
B. HEALTH INTERVENTION	B1.1	Obtain valid consent for interventions or investigations	CHS167 Obtain valid consent or authorisation http://tools.skillsforhealth.org.uk/competence/show/html/id/2818
	B3.1.1	Plan activities, interventions or treatments to achieve specified health goals	SCDHSC0450 Develop risk management plans to promote independence in daily living http://tools.skillsforhealth.org.uk/competence/show/html/id/3501
	B3.1.2	Enable individuals to make health choices and decisions	PE1 Enable individuals to make informed health choices and decisions http://tools.skillsforhealth.org.uk/competence/show/html/id/2101
	B3.2.4	Develop care pathways for patient management	CHS173 Develop care pathways for patient management http://tools.skillsforhealth.org.uk/competence/show/html/id/2315
	B3.2.5	Arrange services and support with other healthcare and service providers	CHS98 Arrange services and support with other health care providers http://tools.skillsforhealth.org.uk/competence/show/html/id/2261
	B3.4.2	Refer individuals to services for treatment and care	CHS99 Refer individuals to specialist sources of assistance in meeting their health care needs http://tools.skillsforhealth.org.uk/competence/show/html/id/2262
	B3.4.2	(Contd) Refer individuals to services for treatment and care	GEN123 Work with others to facilitate the transfer of individuals between agencies and services http://tools.skillsforhealth.org.uk/competence/show/html/id/3889
	B3.5.1	Prepare a discharge plan	CHS122 Prepare a discharge plan with individuals http://tools.skillsforhealth.org.uk/competence/show/html/id/414
	B3.5.2	Carry out actions from a discharge plan	GEN16 Inform an individual of discharge arrangements http://tools.skillsforhealth.org.uk/competence/show/html/id/379
			GEN28 Discharge and transfer individuals from a service or your care <a href="http://tools.skillsforhealth.org.uk/competence/show/html/id/2207">http://tools.skillsforhealth.org.uk/competence/show/html/id/2207</a>



	B16.4	Cupport	SCDLMCSB3
	ביסומ	Support individuals to	Manage provision of care services that deals
		retain, regain and	effectively with transitions and significant life
		develop the skills	events
		to manage their	http://tools.skillsforhealth.org.uk/competence/show/html/id/3541
		lives and	
		environment	
	B16.5	Support	FMH18
		individuals and	Respond to potential crisis and relapse for an
		carers to cope	individual in the community
		with the	http://tools.skillsforhealth.org.uk/competence/show/html/id/2280
		emotional and	
		psychological	
		aspects of	
		healthcare	
		activities	
ASSESSMENT	FACET	A facet of the	
FORMULATION AND		role.	
TREATMENT			
PLANNING SKILLS	<u> </u>		
1. COMMUNICATION	1.5	Provide	CHS56
		information,	Provide clinical information to individuals
		advice and	http://tools.skillsforhealth.org.uk/competence/show/html/id/2232
	A2 1	guidance	CLICOO
A. ASSESSMENT	A2.1	Plan assessment	CHS38
		of an individual's health status	Plan assessment of an individual's health status http://tools.skillsforhealth.org.uk/competence/show/html/id/1040
		Health Status	CHS52
			Plan inter-disciplinary assessment of the health
			and well-being of individuals
			http://tools.skillsforhealth.org.uk/competence/show/html/id/2229
	A2.3	Assess an	DYS2
		individual with a	Undertake a comprehensive dysphagia
		suspected health	assessment
		condition	http://tools.skillsforhealth.org.uk/competence/show/html/id/6
			CHS39
			Assess an individual's health status
			http://tools.skillsforhealth.org.uk/competence/show/html/id/221
			Assess bladder and bowel dysfunction
			http://tools.skillsforhealth.org.uk/competence/show/html/id/416
			DYS1
			Undertake protocol-guided swallow screening /
			assessments
			http://tools.skillsforhealth.org.uk/competence/show/html/id/1194
			DYS3
			Undertake a specialist dysphagia assessment
	A2 2	(Contd.)	http://tools.skillsforhealth.org.uk/competence/show/html/id/1663
	A2.3	(Contd)	CM A1
		Assess an individual with a	Obtain information to inform the assessment of an individual
			http://tools.skillsforhealth.org.uk/competence/show/html/id/1816
		suspected health condition	http://www.skinstorneatur.org.ak/competence/snow/nam/td/1010
	<u> </u>	COHUIUOH	



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			FMH1 Assess, diagnose and formulate an individual's mental health disorder http://tools.skillsforhealth.org.uk/competence/show/html/id/2203
			CHS60
			Assess individuals with long term conditions http://tools.skillsforhealth.org.uk/competence/show/html/id/2236
			CHS168 Obtain a patient/client history http://tools.skillsforhealth.org.uk/competence/show/html/id/2819
	A2.4	Assess an individual's needs arising from their health status	CM D1 Identify mental health needs and related issues http://tools.skillsforhealth.org.uk/competence/show/html/id/1838
			CHS152 Assess an individuals communication skills and abilities <a href="http://tools.skillsforhealth.org.uk/competence/show/html/id/2549">http://tools.skillsforhealth.org.uk/competence/show/html/id/2549</a>
			CHS216.2014 Assess an individual's capabilities for rehabilitation and/or assistive technology <a href="http://tools.skillsforhealth.org.uk/competence/show/html/id/3908">http://tools.skillsforhealth.org.uk/competence/show/html/id/3908</a>
	A2.5	Agree courses of action following assessment	CHS84 Develop and agree care management plans with individuals diagnosed with long term conditions http://tools.skillsforhealth.org.uk/competence/show/html/id/2250
	A2.6	Identify individuals at risk of developing health needs	CHS42 Identify individuals with or at risk of developing long term conditions or related ill health http://tools.skillsforhealth.org.uk/competence/show/html/id/222
	A2.7	Undertake a risk assessment in relation to a defined health need	CHS46 Assess risks associated with health conditions http://tools.skillsforhealth.org.uk/competence/show/html/id/2214
	A2.7	(Contd) Undertake a risk assessment in relation to a defined health need	CHS4.2012 Undertake tissue viability risk assessment for individuals http://tools.skillsforhealth.org.uk/competence/show/html/id/3394
	A2.8	Prioritise treatment and care for individuals according to their health status and needs	CHS121 Prioritise treatment and care for individuals according to their health status and needs http://tools.skillsforhealth.org.uk/competence/show/html/id/423
B. HEALTH INTERVENTION	B3.1.1	Plan activities, interventions or treatments to achieve specified health goals	DYS4 Develop a dysphagia care plan http://tools.skillsforhealth.org.uk/competence/show/html/id/5



			CLICAT
			CHS41
			Determine a treatment plan for an individual http://tools.skillsforhealth.org.uk/competence/show/html/id/219
	B3.4.2	Refer individuals	CHS99
	55.1.2	to services for	Refer individuals to specialist sources of assistance
		treatment and	in meeting their health care needs
			http://tools.skillsforhealth.org.uk/competence/show/html/id/2262
FNADITNO LIFALTII	FACET	Care A facet of the	http://tools.skiiisfofficatui.org.da/competence/sitow/nams/ta/2202
ENABLING HEALTH	FACET		
INTERVENTION		role.	
SKILLS			
1. COMMUNICATION	1.5	Provide	GEN14
		information,	Provide advice and information to individuals on
		advice and	how to manage their own condition
		guidance	http://tools.skillsforhealth.org.uk/competence/show/html/id/377
			GEN46
			Provide information and advice to support
			individuals in undertaking desired occupational
			and non-occupational activities
			http://tools.skillsforhealth.org.uk/competence/show/html/id/2224
			CHS148
			Provide information and advice to individuals on
			eating to maintain optimum nutritional status
			http://tools.skillsforhealth.org.uk/competence/show/html/id/2741
			SCDHSC0026
			Support individuals to access information on
			services and facilities
			http://tools.skillsforhealth.org.uk/competence/show/html/id/3536
			SCDCPC316
			Support individuals to secure services in order to
			achieve outcomes
			http://tools.skillsforhealth.org.uk/competence/show/html/id/3946
			CS30.2015
			Provide advice and information to children and
			young people and those involved in their care on
			how to manage their own health and well-being
			http://tools.skillsforhealth.org.uk/competence/show/html/id/4018
B. HEALTH	B3.1.2	Enable individuals	CM C3
INTERVENTION		to make health	Enable individuals with long term conditions to
		choices and	make informed choices concerning their health
		decisions	and well-being
		3.55.5.5115	http://tools.skillsforhealth.org.uk/competence/show/html/id/1834
	B3.1.2	(Contd)	PE1
		Enable individuals	Enable individuals to make informed health
		to make health	choices and decisions
		choices and	http://tools.skillsforhealth.org.uk/competence/show/html/id/2101
		decisions	
		accisions	GEN106
			Enable individuals and families to identify factors
			,
			affecting, and options for, optimising their health
			and well-being
		1	http://tools.skillsforhealth.org.uk/competence/show/html/id/3872



	B3.2.4	Develop care pathways for patient management  Receive and direct requests for health care assistance using protocols and guidelines	CHS124 Manage and support the progress of individuals through patient pathways http://tools.skillsforhealth.org.uk/competence/show/html/id/2599  GEN59 Direct requests for assistance, care or treatment using protocols and guidelines http://tools.skillsforhealth.org.uk/competence/show/html/id/412
	B3.4.2	Refer individuals to services for treatment and care	CHS99 Refer individuals to specialist sources of assistance in meeting their health care needs http://tools.skillsforhealth.org.uk/competence/show/html/id/2262
	B16.3	Assist individuals in undertaking activities	GEN47 Agree actions to assist individuals in undertaking desired occupational and non-occupational activities <a href="http://tools.skillsforhealth.org.uk/competence/show/html/id/2225">http://tools.skillsforhealth.org.uk/competence/show/html/id/2225</a> MH38.2013
			Enable people with mental health needs to choose and participate in activities that are meaningful to them http://tools.skillsforhealth.org.uk/competence/show/html/id/3830 MH42.2013
			Enable people with mental health needs to participate in activities and networks http://tools.skillsforhealth.org.uk/competence/show/html/id/3831
C. HEALTH PROMOTION & PROTECTION	C2.2	Provide information to individuals, groups and communities about promoting health	PHP13 Provide information to individuals, groups and communities about promoting health and wellbeing http://tools.skillsforhealth.org.uk/competence/show/html/id/2413
			SCDHSC3103 Contribute to raising awareness of health issues http://tools.skillsforhealth.org.uk/competence/show/html/id/3423 CHS235
			Promote the benefits of activities to improve physical health and well-being http://tools.skillsforhealth.org.uk/competence/show/html/id/3863
	C2.2	(Contd) Provide information to individuals, groups and communities about promoting health	GEN128 Support the implementation, monitoring, evaluation and improvement of awareness raising around health and wellbeing issues http://tools.skillsforhealth.org.uk/competence/show/html/id/3894



	C2.4	Enable poorle to	DLD41
	C2. <del>4</del>	Enable people to address issues relating to their health and wellbeing	PHP41 Enable people to address issues related to health and wellbeing http://tools.skillsforhealth.org.uk/competence/show/html/id/2449
			HT3 Enable individuals to change their behaviour to improve their own health and wellbeing http://tools.skillsforhealth.org.uk/competence/show/html/id/2500
			SCDHSC3112 Support individuals to manage their own health and social well-being <a href="http://tools.skil/sorhealth.org.uk/competence/show/html/id/3419">http://tools.skil/sorhealth.org.uk/competence/show/html/id/3419</a>
			SCDHSC0366 Support individuals to represent their own wishes and needs at decision-making events <a href="http://tools.skillsforhealth.org.uk/competence/show/html/id/3459">http://tools.skillsforhealth.org.uk/competence/show/html/id/3459</a>
H. MANAGEMENT & ADMINISTRATION	H3.1.2	Procure goods and services	SCDHSC0443 Procure services for individuals http://tools.skillsforhealth.org.uk/competence/show/html/id/3582
NOS COMMON TO ALL THERAPEUTIC INTERVENTIONS.	FACET	A facet of the role.	
1. COMMUNICATION	1.5	Provide information, advice and guidance	CHS56 Provide clinical information to individuals http://tools.skillsforhealth.org.uk/competence/show/html/id/2232
			CHS179 Advise on requirements for choice of therapeutic intervention http://tools.skillsforhealth.org.uk/competence/show/html/id/2322
B. HEALTH INTERVENTION	B3.6.2	Monitor an individual's progress in managing health conditions	CHS55 Facilitate the individual's management of their condition and treatment plan http://tools.skillsforhealth.org.uk/competence/show/html/id/2817
	B10.4	Manage emergency situations	CHS163 Manage Emergency Situations http://tools.skillsforhealth.org.uk/competence/show/html/id/2792
COMMUNICATION THERAPEUTIC INTERVENTIONS NOS	FACET	A facet of the role.	
1. COMMUNICATION	1.1	Develop methods of communicating	CHS156 Develop activities and materials to enable individuals to achieve specified communication goals http://tools.skillsforhealth.org.uk/competence/show/html/id/2746
			CHS154.2014 Develop, prepare and maintain resources for use by individuals who use Augmentative and Alternative Communication (AAC) systems http://tools.skillsforhealth.org.uk/competence/show/html/id/3905



	1.3	Support individuals to communicate	CHS157 Provide support to individuals to develop their communication skills <a href="http://tools.skillsforhealth.org.uk/competence/show/html/id/2747">http://tools.skillsforhealth.org.uk/competence/show/html/id/2747</a> CHS158
			Enable individuals from diverse linguistic and cultural backgrounds to access Speech and Language Therapy services http://tools.skillsforhealth.org.uk/competence/show/html/id/2748
			GEN85 Support individuals with communication and interaction difficulties <a href="http://tools.skillsforhealth.org.uk/competence/show/html/id/2758">http://tools.skillsforhealth.org.uk/competence/show/html/id/2758</a>
			SCDHSC0369 Support individuals with specific communication needs http://tools.skillsforhealth.org.uk/competence/show/html/id/3462
			CHS155.2014 Assist and support individuals to use Augmentative and Alternative Communication (AAC) systems http://tools.skillsforhealth.org.uk/competence/show/html/id/3906
DYSPHAGIA THERAPEUTIC INTERVENTIONS NOS	FACET	A facet of the role.	
B. HEALTH INTERVENTION	B3.1.1	Plan activities, interventions or treatments to achieve specified health goals	DYS4 Develop a dysphagia care plan http://tools.skillsforhealth.org.uk/competence/show/html/id/5
	B3.6.2	Monitor an individual's progress in managing health conditions	CHS160 Assist others to monitor individuals' attempts at managing dysphagia http://tools.skillsforhealth.org.uk/competence/show/html/id/2750
	B16.4	Support individuals to retain, regain and develop the skills to manage their lives and environment	CHS159 Provide support to individuals to develop their skills in managing dysphagia http://tools.skillsforhealth.org.uk/competence/show/html/id/2749
EQUIPMENT THERAPEUTIC INTERVENTIONS NOS	FACET	A facet of the role.	
1. COMMUNICATION	1.3	Support individuals to communicate	SCDHSC0370 Support the use of technological aids to promote independence http://tools.skillsforhealth.org.uk/competence/show/html/id/3464



G. MEDICAL DEVICES PRODUCTS & EQUIPMENT	G1.1 G3.6	Specify requirements for medical devices, products and equipment Set up equipment, medical devices and products  A facet of the	CHS222.2014 Prescribe the use of equipment, medical devices and products within healthcare http://tools.skillsforhealth.org.uk/competence/show/html/id/3909  CHS223.2014 Fit healthcare equipment, medical devices, or products to meet individuals' clinical needs http://tools.skillsforhealth.org.uk/competence/show/html/id/3910
MOBILITY AND HYDROTHERAPY THERAPEUTIC INTERVENTIONS NOS	FACET	role.	
B. HEALTH INTERVENTION	B14.2	Implement care plans/programme s	CHS135 Implement programmes and treatments with individuals who have restricted movement / mobility http://tools.skillsforhealth.org.uk/competence/show/html/id/445 CHS137 Implement mobility and movement programmes for individuals to restore optimum movement http://tools.skillsforhealth.org.uk/competence/show/html/id/1802 CHS136 Assist in the implementation of programmes and treatments with individuals who have severely restricted movement / mobility http://tools.skillsforhealth.org.uk/competence/show/html/id/2731 CHS138 Assist in the implementation of mobility and movement programmes for individuals to restore optimum movement and functional independence http://tools.skillsforhealth.org.uk/competence/show/html/id/2732
			CHS139 Implement hydrotherapy programmes for individuals and groups http://tools.skillsforhealth.org.uk/competence/show/html/id/2737
REHABILITATION OCCUPATION AND ART THERAPEUTIC INTERVENTIONS NOS	FACET	A facet of the role.	
1. COMMUNICATION	1.5	Provide information, advice and guidance	GEN46 Provide information and advice to support individuals in undertaking desired occupational and non-occupational activities <a href="http://tools.skillsforhealth.org.uk/competence/show/html/id/2224">http://tools.skillsforhealth.org.uk/competence/show/html/id/2224</a>
B. HEALTH INTERVENTION	B14.3	Deliver therapeutic activities	CHS153 Enable individual expression using creative arts therapies http://tools.skillsforhealth.org.uk/competence/show/html/id/2636



	D16.3		CENTA
	B16.3	Assist individuals in undertaking activities	GEN47 Agree actions to assist individuals in undertaking desired occupational and non-occupational activities <a href="http://tools.skillsforhealth.org.uk/competence/show/html/id/2225">http://tools.skillsforhealth.org.uk/competence/show/html/id/2225</a>
DIABETES THERAPEUTIC INTERVENTIONS NOS	FACET	A facet of the role.	
1. COMMUNICATION	1.2	Communicate effectively	Diab GA4 Inform individuals of a diagnosis of Type 2 diabetes or impaired glucose tolerance http://tools.skillsforhealth.org.uk/competence/show/html/id/553
A. ASSESSMENT	A2.3	Assess an individual with a suspected health condition	Diab GA2 Assess and investigate individuals with suspected diabetes http://tools.skillsforhealth.org.uk/competence/show/html/id/551
B. HEALTH INTERVENTION	B3.1.1	Plan activities, interventions or treatments to achieve specified health goals	Diab HA1 Assess the healthcare needs of individuals with diabetes and agree care plans http://tools.skillsforhealth.org.uk/competence/show/html/id/554
	B10.4	Manage emergency situations	Diab HD4 Identify hypoglycaemic emergencies and help others manage them http://tools.skillsforhealth.org.uk/competence/show/html/id/575
	B14.2	Implement care plans/programme s	Diab HA2 Work in partnership with individuals to sustain care plans to manage their diabetes http://tools.skillsforhealth.org.uk/competence/show/html/id/558
			Diab HA7 Develop, agree and review a dietary plan for an individual with diabetes http://tools.skillsforhealth.org.uk/competence/show/html/id/563
	B16.4	Support individuals to retain, regain and develop the skills to manage their lives and environment	Diab HA5 Help an individual understand the effects of food, drink and exercise on their diabetes http://tools.skillsforhealth.org.uk/competence/show/html/id/561
C. HEALTH PROMOTION & PROTECTION	C2.1	Encourage behavioural change in people and agencies to promote health and wellbeing	Diab HA6 Help individuals with diabetes to change their behaviour to reduce the risk of complications and improve their quality of life http://tools.skillsforhealth.org.uk/competence/show/html/id/562
	C2.4	Enable people to address issues relating to their health and wellbeing	Diab HA8 Enable individuals with diabetes to monitor their blood glucose levels http://tools.skillsforhealth.org.uk/competence/show/html/id/564



	T		T
			Diab HA9 Help an individual with diabetes to improve blood glucose control http://tools.skillsforhealth.org.uk/competence/show/html/id/565
BEHAVIOUR AND MENTAL HEALTH THERAPEUTIC INTERVENTIONS NOS	FACET	A facet of the role.	
1. COMMUNICATION	1.4	Develop relationships with individuals	FMH10 Make and maintain personal and professional boundaries with individuals in a secure setting http://tools.skillsforhealth.org.uk/competence/show/html/id/2270
			MH100 Establish and maintain the therapeutic relationship http://tools.skillsforhealth.org.uk/competence/show/html/id/2632
	1.5	Provide information, advice and guidance	CHS179 Advise on requirements for choice of therapeutic intervention http://tools.skillsforhealth.org.uk/competence/show/html/id/2322
2. PERSONAL & PEOPLE DEVELOPMENT	2.2.1	Support the development of the knowledge and practice of individuals	MH90.2013 Support others to promote understanding and help to improve people's mental health http://tools.skillsforhealth.org.uk/competence/show/html/id/3839
4. SERVICE IMPROVEMENT	4.7	Contribute to improving services	MH66.2013 Assess how environments and practices can be maintained and improved to promote mental health http://tools.skillsforhealth.org.uk/competence/show/html/id/3834
A. ASSESSMENT	A2.4	Assess an individual's needs arising from their health status	MH14.2013 Identify potential mental health needs and related issues http://tools.skillsforhealth.org.uk/competence/show/html/id/3825
B. HEALTH INTERVENTION	B3.1.1	Plan activities, interventions or treatments to achieve specified health goals	MH23.2013 Review the effectiveness of therapeutic interventions with people with mental health needs http://tools.skillsforhealth.org.uk/competence/show/html/id/3829
	B3.1.3	Review and modify plans to address specified health goals	MH21.2013 Support people with mental health needs in crisis situations http://tools.skillsforhealth.org.uk/competence/show/html/id/3827
	B16.3	Assist individuals in undertaking activities	MH38.2013 Enable people with mental health needs to choose and participate in activities that are meaningful to them http://tools.skillsforhealth.org.uk/competence/show/html/id/3830
			MH42.2013 Enable people with mental health needs to participate in activities and networks http://tools.skillsforhealth.org.uk/competence/show/html/id/3831



	B17	Work in	MH13.2012
	D17	collaboration with	
		carers in the	Work with families, carers and individuals during
			times of relapse or crisis http://tools.skillsforhealth.org.uk/competence/show/html/id/3378
		caring role	
			MH11.2012
			Enable families to address issues with individuals'
			behaviour
0 11541 711	62.4	-	http://tools.skillsforhealth.org.uk/competence/show/html/id/3379
C. HEALTH	C2.1	Encourage	MH27.2012
PROMOTION &		behavioural	Reinforce positive behavioural goals during
PROTECTION		change in people	relationships with individuals
		and agencies to	http://tools.skillsforhealth.org.uk/competence/show/html/id/3376
		promote health	
		and wellbeing	
			SCDHSC0398
			Support individuals with programmes to promote
			positive behaviour
			http://tools.skillsforhealth.org.uk/competence/show/html/id/3478
FAMILY AND	FACET	A facet of the	
SYSTEMIC THERAPY		role.	
THERAPEUTIC			
INTERVENTIONS NOS			
1. COMMUNICATION	1.2	Communicate	PT25
		effectively	Explain the rationale for systemic approaches
		,	http://tools.skillsforhealth.org.uk/competence/show/html/id/2932
			PT29
			Work across different languages in family and
			systemic therapy
			http://tools.skillsforhealth.org.uk/competence/show/html/id/2936
	1.4	Develop	PT27
		relationships with	Engage significant members of the client's system
		individuals	http://tools.skillsforhealth.org.uk/competence/show/html/id/2934
			PT28
			Promote the engagement of children and
			adolescents in family and systemic therapy
			http://tools.skillsforhealth.org.uk/competence/show/html/id/2935
			PT31
			Promote constructive patterns in relationships
			within and across systems
			http://tools.skillsforhealth.org.uk/competence/show/html/id/2938
5. QUALITY	5.1.2	Manage and	PT32
		organise your own	Use the resources of a team in family and
		time and activities	systemic therapy
6 501141 557 6	6.1	_	http://tools.skillsforhealth.org.uk/competence/show/html/id/2939
6. EQUALITY &	6.1	Ensure your own	PT33
DIVERSITY		actions support	Explore differences across and within cultures in
		equality of	family and systemic therapy
		opportunity and	http://tools.skillsforhealth.org.uk/competence/show/html/id/2940
		diversity	
A. ASSESSMENT	A2.3	Assess an	PT26
		individual with a	Develop a formulation in family and systemic
		suspected health	therapy
		condition	http://tools.skillsforhealth.org.uk/competence/show/html/id/2933



B HEALTH	D2 1	01.	DT34
B. HEALTH INTERVENTION	B2.1	Obtain information from individuals about their health status and needs	PT24 Undertake an assessment for family and systemic therapy http://tools.skillsforhealth.org.uk/competence/show/html/id/2931
	B3.1.4	Agree changes to interventions and treatments	PT36 Manage the ending of family and systemic therapy http://tools.skillsforhealth.org.uk/competence/show/html/id/2943
	B3.6.2	Monitor an individual's progress in managing health conditions	PT35 Monitor and review progress in family and systemic therapy http://tools.skillsforhealth.org.uk/competence/show/html/id/2942
	B14.3	Deliver therapeutic activities	PT30 Intervene in patterns within and across systems http://tools.skillsforhealth.org.uk/competence/show/html/id/2937
C. HEALTH PROMOTION & PROTECTION	C2.1	Encourage behavioural change in people and agencies to promote health and wellbeing	PT34 Promote change through tasks between family and systemic therapy sessions http://tools.skillsforhealth.org.uk/competence/show/html/id/2941
COGNITIVE BEHAVIOURAL THERAPY THERAPEUTIC INTERVENTIONS NOS	FACET	A facet of the role.	
1. COMMUNICATION	1.4	Develop relationships with individuals	PT03 Engage with the client in cognitive and behavioural therapy http://tools.skillsforhealth.org.uk/competence/show/html/id/2910 PT05
			Foster and maintain a therapeutic alliance in cognitive and behavioural therapy http://tools.skillsforhealth.org.uk/competence/show/html/id/2912
			PT06 Collaborate with the client in implementing cognitive and behavioural therapy <a href="http://tools.skillsforhealth.org.uk/competence/show/html/id/2913">http://tools.skillsforhealth.org.uk/competence/show/html/id/2913</a>
A. ASSESSMENT	A2.9	Assess individual's suitability for a treatment or intervention	PT01 Assess the client for cognitive and behavioural therapy http://tools.skillsforhealth.org.uk/competence/show/html/id/2908
B. HEALTH INTERVENTION	B3.1.1	Plan activities, interventions or treatments to achieve specified health goals	PT02 Develop a formulation and treatment plan with the client in cognitive and behavioural therapy http://tools.skillsforhealth.org.uk/competence/show/html/id/2909
			PT07 Agree goals for cognitive and behavioural therapy with the client <a href="http://tools.skillsforhealth.org.uk/competence/show/html/id/2914">http://tools.skillsforhealth.org.uk/competence/show/html/id/2914</a>



		1	PTOO
			PT08  Match the structure and pace of cognitive and
			behavioural therapy sessions to the needs of the
			client
			http://tools.skillsforhealth.org.uk/competence/show/html/id/2915
	B3.1.2	Enable individuals	PT04
		to make health	Enable the client to understand the rationale for
		choices and	cognitive and behavioural therapy
		decisions	http://tools.skillsforhealth.org.uk/competence/show/html/id/2911
	B3.1.4	Agree changes to	PT11
		interventions and	Conclude cognitive and behavioural therapy with
		treatments	the client
	D11 0	Monitor on	http://tools.skillsforhealth.org.uk/competence/show/html/id/2918
	B11.8	Monitor an individual's	PT10
			Guide and monitor progress made in cognitive and behavioural therapy
		physiological condition	http://tools.skillsforhealth.org.uk/competence/show/html/id/2917
C. HEALTH	C2.1	Encourage	PT09
PROMOTION &	JZ.1	behavioural	Plan and review practice assignments in cognitive
PROTECTION		change in people	and behavioural therapy
FROILEITON		and agencies to	http://tools.skillsforhealth.org.uk/competence/show/html/id/2916
		promote health	
		and wellbeing	
MEDICATIONS	FACET	A facet of the	
MANAGEMENT		role.	
THERAPEUTIC			
INTERVENTIONS NOS			
B. HEALTH	B15.1	Prescribe	CM A7
INTERVENTION		medication and	Prescribe medication for individuals with a long
		treatments for	term condition
		individuals	http://tools.skillsforhealth.org.uk/competence/show/html/id/1822
	B15.6	Administer	CHS3
		medication to	Administer medication to individuals
	D4E C	individuals	http://tools.skillsforhealth.org.uk/competence/show/html/id/356
	B15.8	Support	CHS2
		individuals to	Assist in the administration of medication http://tools.skillsforhealth.org.uk/competence/show/html/id/349
		self-medicate	
			CHS237
			Support individuals to administer their own medication
			http://tools.skillsforhealth.org.uk/competence/show/html/id/3865
			GEN135
			Support individuals to take their medication as
			prescribed
			http://tools.skillsforhealth.org.uk/competence/show/html/id/3928
			CS15.2015
			Enable children and young people, and those
			involved in their care, to manage prescribed
			medication
			http://tools.skillsforhealth.org.uk/competence/show/html/id/4005



ROLE SUPPORT	B15.9  B15.10  FACET	Manage an individuals medication to achieve optimum outcomes  Manage stocks of medication  A facet of the	CHS74 Manage an individual's medication to achieve optimum outcomes http://tools.skillsforhealth.org.uk/competence/show/html/id/1205  CHS1.2012 Receive and store medication and products http://tools.skillsforhealth.org.uk/competence/show/html/id/3393
INTERVENTION SKILLS		role.	
1. COMMUNICATION	1.5	Provide information, advice and guidance	CHS34 Provide help for children and young people to understand their health and wellbeing http://tools.skillsforhealth.org.uk/competence/show/html/id/904
B. HEALTH INTERVENTION	B16.2	Support individuals who are distressed	SCDHSC0226 Support Individuals who are distressed http://tools.skillsforhealth.org.uk/competence/show/html/id/3531
	B16.3	Assist individuals in undertaking activities	GEN15 Support individuals in undertaking their desired activities http://tools.skillsforhealth.org.uk/competence/show/html/id/378 SCDHSC0347 Support individuals to access employment http://tools.skillsforhealth.org.uk/competence/show/html/id/3451 SCDHSC0210
			Support individuals to participate in recreational activities http://tools.skillsforhealth.org.uk/competence/show/html/id/3519
	B16.4	Support individuals to retain, regain and develop the skills to manage their lives and environment	SCDHSC0343 Support individuals to live at home http://tools.skillsforhealth.org.uk/competence/show/html/id/3447
			SCDHSC0344 Support individuals to retain, regain and develop skills to manage their daily living http://tools.skillsforhealth.org.uk/competence/show/html/id/3448
			SCDHSC0345 Support individuals to manage their financial affairs <a href="http://tools.skillsforhealth.org.uk/competence/show/html/id/3449">http://tools.skillsforhealth.org.uk/competence/show/html/id/3449</a>
			SCDHSC0346 Support individuals to manage direct payments <a href="http://tools.skillsforhealth.org.uk/competence/show/html/id/3450">http://tools.skillsforhealth.org.uk/competence/show/html/id/3450</a>



D16 :	1.5	I
B16.4	(Contd)	SCDHSC0349
	Support	Support individuals to access housing and
	individuals to	accommodation services
	retain, regain and	http://tools.skillsforhealth.org.uk/competence/show/html/id/3453
	develop the skills	
	to manage their	
	lives and	
	environment	
	CHVITOHILICHT	SCDHSC0351
		Implement development activities to meet
		individuals' goals, preferences and needs
		http://tools.skillsforhealth.org.uk/competence/show/html/id/3455
		SCDHSC0372
		Develop programmes to enable individuals to find
		their way around environments
		http://tools.skillsforhealth.org.uk/competence/show/html/id/3466
		SCDHSC0038
		Support children and young people to manage
		aspects of their lives
		http://tools.skillsforhealth.org.uk/competence/show/html/id/3467
		SCDHSC0382
		Support individuals to manage change in their
		lives
		http://tools.skillsforhealth.org.uk/competence/show/html/id/3468
		SCDHSC0383
		Support individuals to move into new living
		environments
		http://tools.skillsforhealth.org.uk/competence/show/html/id/3469
B16.4	(Contd)	SCDHSC0039
	Support	Support children and young people to achieve
	individuals to	their educational potential
	retain, regain and	http://tools.skillsforhealth.org.uk/competence/show/html/id/3474
	develop the skills	
	to manage their	
	_	
	lives and	
	environment	
		SCDHSC0235
		Enable individuals to make their way around
		specific places
		http://tools.skillsforhealth.org.uk/competence/show/html/id/3507
		SCDHSC0225
		Support individuals to carry out their own
		healthcare and monitoring procedures
		http://tools.skillsforhealth.org.uk/competence/show/html/id/3530
		SCDHSC0027
		Support individuals in their daily living
		http://tools.skillsforhealth.org.uk/competence/show/html/id/3537
		SCDHSC0028
		Support individuals to make journeys
		http://tools.skillsforhealth.org.uk/competence/show/html/id/3538
 		SCDHSC0029
		Support individuals to meet their domestic and
		personal needs
		http://tools.skillsforhealth.org.uk/competence/show/html/id/3539
		http://tools.skinstorneatti.org.ak/competence/show/html/ta/555/



	D16.4	(6 11)	CENIA O 4
	B16.4	(Contd) Support individuals to retain, regain and develop the skills to manage their lives and environment	GEN104 Enable individuals to maintain the safety and security of their living environment http://tools.skillsforhealth.org.uk/competence/show/html/id/3870
			GEN105 Enable individuals to maintain their personal hygiene and appearance http://tools.skillsforhealth.org.uk/competence/show/html/id/3871 GEN110
			Support individuals in relation to personal and social interactions and environmental factors http://tools.skillsforhealth.org.uk/competence/show/html/id/3876
			CHS239 Enable individuals to use assistive devices and assistive technology <a href="http://tools.skillsforhealth.org.uk/competence/show/html/id/3912">http://tools.skillsforhealth.org.uk/competence/show/html/id/3912</a>
	B16.5	Support individuals and carers to cope with the emotional and psychological aspects of healthcare activities	SCDHSC0356 Support individuals to deal with relationship problems http://tools.skillsforhealth.org.uk/competence/show/html/id/3457
C. HEALTH PROMOTION & PROTECTION	C2.6	Act on behalf of an individual, family or community (advocacy)	SCDHSC0410 Advocate with and on behalf of individuals http://tools.skillsforhealth.org.uk/competence/show/html/id/3484
			SCDHSC0046 Advocate with and on behalf of children and young people http://tools.skillsforhealth.org.uk/competence/show/html/id/3503
F. EDUCATION LEARNING & RESEARCH	F2.2	Assist in the delivery of learning and development for others	GEN86 Support individuals with cognition and learning difficulties http://tools.skillsforhealth.org.uk/competence/show/html/id/2759
FAMILY CARER INTERVENTION SKILLS	FACET	A facet of the role.	
1. COMMUNICATION	1.2	Communicate effectively	GEN62 Collate and communicate health information to individuals http://tools.skillsforhealth.org.uk/competence/show/html/id/2317
	1.4	Develop relationships with individuals	PT27 Engage significant members of the client's system http://tools.skillsforhealth.org.uk/competence/show/html/id/2934



	T	1	, , , , , , , , , , , , , , , , , , , ,
			GEN102 Establish, sustain and disengage from
			relationships with the families of children and young people
			http://tools.skillsforhealth.org.uk/competence/show/html/id/3868
			GEN103
			Establish, sustain and disengage from
			relationships with the families of individuals with
			specific health needs
2 HEALTH CAFETY O	3.5.1		http://tools.skillsforhealth.org.uk/competence/show/html/id/3869
3. HEALTH SAFETY &	3.3.1	Ensure your own actions reduce	FMH12
SECURITY		risks to health	Manage hostility and risks with non-cooperative individuals, families and carers
		and safety	http://tools.skillsforhealth.org.uk/competence/show/html/id/2274
B. HEALTH	B16.4	Support	SCDHSC0311
INTERVENTION	D10.1	individuals to	Support children and young people to develop and
INTERVENTION		retain, regain and	maintain supportive relationships
		develop the skills	http://tools.skillsforhealth.org.uk/competence/show/html/id/3425
		to manage their	
		lives and	
		environment	
			SCDHSC0426
			Empower families, carers and others to support
			individuals
			http://tools.skillsforhealth.org.uk/competence/show/html/id/3494
			GEN107
			Enable individuals and families to put informed
			choices for optimising their health and wellbeing into action
			http://tools.skillsforhealth.org.uk/competence/show/html/id/3873
			GEN111
			Enable individuals, their family and friends to
			explore and manage change
			http://tools.skillsforhealth.org.uk/competence/show/html/id/3877
	B16.5	Support	SCDHSC0356
		individuals and	Support individuals to deal with relationship
		carers to cope	problems
		with the	http://tools.skillsforhealth.org.uk/competence/show/html/id/3457
		emotional and	
		psychological	
		aspects of healthcare	
		activities	
	B16.5	(Contd)	SCDHSC0428
		Support	Lead the development of programmes of support
		individuals and	for carers and families
		carers to cope	http://tools.skillsforhealth.org.uk/competence/show/html/id/3583
		with the	
		emotional and	
		psychological	
		aspects of	
		healthcare	
		activities	
	1	,	



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			SCDHSC0390 Support families in maintaining relationships in their wider social structures and environments http://tools.skillsforhealth.org.uk/competence/show/html/id/3584
	B17	Work in collaboration with carers in the caring role	CHD HN3 Enable carers to access and assess support networks and respite services http://tools.skillsforhealth.org.uk/competence/show/html/id/706
			MH13.2012 Work with families, carers and individuals during times of relapse or crisis <a href="http://tools.skillsforhealth.org.uk/competence/show/html/id/3378">http://tools.skillsforhealth.org.uk/competence/show/html/id/3378</a>
			MH11.2012 Enable families to address issues with individuals' behaviour http://tools.skillsforhealth.org.uk/competence/show/html/id/3379
			SCDHSC0387 Work in partnership with carers to support individuals http://tools.skillsforhealth.org.uk/competence/show/html/id/3472
C UEALTH	63.3	Describe	SCDHSC0427 Assess the needs of carers and families http://tools.skillsforhealth.org.uk/competence/show/html/id/3495
C. HEALTH PROMOTION & PROTECTION	C2.2	Provide information to individuals, groups and communities about promoting health	PE2 Manage information and materials for access by patients and carers http://tools.skillsforhealth.org.uk/competence/show/html/id/2102
	C2.3	Facilitate the development of community groups / networks	SCDHSC0331 Support individuals to develop and maintain social networks and relationships http://tools.skillsforhealth.org.uk/competence/show/html/id/3442
	C2.4	Enable people to address issues relating to their health and wellbeing	MH63.2013 Work with people and significant others to develop services to improve their mental health http://tools.skillsforhealth.org.uk/competence/show/html/id/3833
F. EDUCATION LEARNING & RESEARCH	F2.1	Deliver learning and development programmes	LSILADD06 Manage learning and development in groups http://tools.skillsforhealth.org.uk/competence/show/html/id/3172
	F2.1	(Contd) Deliver learning and development programmes	LSILADD07 Facilitate individual learning and development http://tools.skillsforhealth.org.uk/competence/show/html/id/3173
	F2.2	Assist in the delivery of learning and development for others	GEN84 Contribute to the planning and evaluation of learning activities http://tools.skillsforhealth.org.uk/competence/show/html/id/2757



	F3.1	Evaluate learning	LSILADD09
		outcomes	Assess learner achievement
	E4.4		http://tools.skillsforhealth.org.uk/competence/show/html/id/3175
	F4.1	Determine the learning needs of individuals to enable management of their health & well being	PE6 Identify the learning needs of patients and carers to enable management of a defined condition http://tools.skillsforhealth.org.uk/competence/show/html/id/2106
	F4.3	Develop learning tools and methods for individuals and groups with a defined health condition	PE7 Develop learning tools and methods for individuals and groups with a defined health condition http://tools.skillsforhealth.org.uk/competence/show/html/id/2107
ACCOMMODATION AND WELFARE INTERVENTION SKILLS	FACET	A facet of the role.	
B. HEALTH INTERVENTION	B16.4	Support individuals to retain, regain and develop the skills to manage their lives and environment	SCDHSC0345 Support individuals to manage their financial affairs http://tools.skillsforhealth.org.uk/competence/show/html/id/3449
			SCDHSC0346 Support individuals to manage direct payments http://tools.skillsforhealth.org.uk/competence/show/html/id/3450
			SCDHSC0349 Support individuals to access housing and accommodation services <a href="http://tools.skillsforhealth.org.uk/competence/show/html/id/3453">http://tools.skillsforhealth.org.uk/competence/show/html/id/3453</a>
C. HEALTH PROMOTION & PROTECTION	C2.1	Encourage behavioural change in people and agencies to promote health and wellbeing	SCDHSC0422 Promote housing opportunities for individuals http://tools.skillsforhealth.org.uk/competence/show/html/id/3491
H. MANAGEMENT & ADMINISTRATION	H1.3.3	Manage multi-agency collaborative working	CFAM&LDD4 Develop and sustain collaborative relationships with other organisations <a href="http://tools.skillsforhealth.org.uk/competence/show/html/id/3752">http://tools.skillsforhealth.org.uk/competence/show/html/id/3752</a>
MONITORING RESEARCH AND EVALUATION SKILLS	FACET	A facet of the role.	



2. PERSONAL & PEOPLE DEVELOPMENT	2.2.1	Support the development of the knowledge and practice of individuals	GEN131 Support and challenge teams and agencies on specific aspects of their practice http://tools.skillsforhealth.org.uk/competence/show/html/id/3897
			GEN132 Support and challenge workers on specific aspects of their practice http://tools.skillsforhealth.org.uk/competence/show/html/id/3898
3. HEALTH SAFETY & SECURITY	3.7	Monitor procedures to control risks to health and safety	PROHSP6 Control health and safety risks http://tools.skillsforhealth.org.uk/competence/show/html/id/3330
4. SERVICE IMPROVEMENT	4.1	Determine priorities for improving services	MH62.2013 Identify the concerns, priorities and values of people and significant others in relation to their mental health and mental health needs http://tools.skillsforhealth.org.uk/competence/show/html/id/3832
	4.3	Implement strategies for improving services	GEN117  Monitor, evaluate and improve processes for delivering health and wellbeing services to a population  http://tools.skillsforhealth.org.uk/competence/show/html/id/3883
	4.4	Monitor strategies for improving services	GEN121 Monitor and review changes in environments and practices to promote health and wellbeing http://tools.skillsforhealth.org.uk/competence/show/html/id/3887
5. QUALITY	5.2.3	Improve the quality of healthcare through audit and evaluation	PHS08 Improve the quality of health and healthcare interventions and services through audit and evaluation http://tools.skillsforhealth.org.uk/competence/show/html/id/2470
	5.2.5	Evaluate the quality of healthcare services	GEN126 Monitor, evaluate and improve inter-agency services for addressing health and wellbeing needs http://tools.skillsforhealth.org.uk/competence/show/html/id/3892
6. EQUALITY & DIVERSITY	6.2	Promote equality of opportunity and diversity	MH3.2013 Work with service providers to support people with mental health needs in ways which respect their values and promotes their rights http://tools.skillsforhealth.org.uk/competence/show/html/id/3824
			GEN108 Challenge injustice and inequalities in access to mainstream provision for people with specific health needs <a href="http://tools.skillsforhealth.org.uk/competence/show/html/id/3874">http://tools.skillsforhealth.org.uk/competence/show/html/id/3874</a>
B. HEALTH INTERVENTION	B3.1.1	Plan activities, interventions or treatments to achieve specified health goals	MH23.2013 Review the effectiveness of therapeutic interventions with people with mental health needs http://tools.skillsforhealth.org.uk/competence/show/html/id/3829



	B3.1.2	Enable individuals to make health choices and	MH22.2013  Maintain active continuing contact with people with mental health needs and work alongside
		decisions	them in their recovery journey http://tools.skillsforhealth.org.uk/competence/show/html/id/3828
	B3.6.1	Monitor individuals following treatments	CHS47 Monitor and assess patients following treatments http://tools.skillsforhealth.org.uk/competence/show/html/id/2215
	B3.6.2	Monitor an individual's progress in managing health conditions	CHS92 Review and monitor a patient's nutritional wellbeing http://tools.skillsforhealth.org.uk/competence/show/html/id/2257
	B4.2	Evaluate the delivery of care plans to meet the needs of individuals	CHS53 Evaluate the delivery of care plans to meet the needs of individuals http://tools.skillsforhealth.org.uk/competence/show/html/id/2230
	B5.1	Obtain specimens from individuals	CHS131 Obtain and test capillary blood samples http://tools.skillsforhealth.org.uk/competence/show/html/id/2710
			CHS132.2012 Obtain venous blood samples http://tools.skillsforhealth.org.uk/competence/show/html/id/3383
	B8.1	Undertake physiological measurements	CHS19.2012 Undertake routine clinical measurements http://tools.skillsforhealth.org.uk/competence/show/html/id/3399
	B16.1	Support individuals during and after clinical/therapeutic activities	SCDHSC0224 Monitor the condition of individuals http://tools.skillsforhealth.org.uk/competence/show/html/id/3529
	B16.4	Support individuals to retain, regain and develop the skills to manage their lives and environment	GEN43 Monitor and review the rehabilitation process with the individual, their family, carers and other professionals http://tools.skillsforhealth.org.uk/competence/show/html/id/2220
C. HEALTH PROMOTION & PROTECTION	C1.2.1	Implement strategies to promote public health	CS21.2015  Monitor the health and well-being of children and young people  http://tools.skillsforhealth.org.uk/competence/show/html/id/4011
D. INFORMATION MANAGEMENT / INFORMATION AND COMMUNICATION TECHNOLOGY	D2.1	Collect and validate data and information for processing	HI7.2010 Collect and validate data and information in a health context http://tools.skillsforhealth.org.uk/competence/show/html/id/2980



			LIT10 2010
			HI19.2010 Search for clinical information and evidence according to an accepted methodology http://tools.skillsforhealth.org.uk/competence/show/html/id/2992
	D2.3	Analyse data/information	HI8.2010 Analyse data and information and present outputs in a health context http://tools.skillsforhealth.org.uk/competence/show/html/id/2981
	D2.5	Appraise the validity and reliability of information	HI13.2010 Appraise information and knowledge resources in a health context http://tools.skillsforhealth.org.uk/competence/show/html/id/2986
			HI20.2010 Critically appraise clinical information and evidence http://tools.skillsforhealth.org.uk/competence/show/html/id/2993
H. MANAGEMENT & ADMINISTRATION	H1.3.3	Manage multi-agency collaborative working	GEN130 Work with teams and agencies to review progress and performance and identify next steps <a href="http://tools.skillsforhealth.org.uk/competence/show/html/id/3896">http://tools.skillsforhealth.org.uk/competence/show/html/id/3896</a>
TEAM SKILLS	FACET	A facet of the role.	
1. COMMUNICATION	1.2	Communicate effectively	CHS48 Communicate significant news to individuals http://tools.skillsforhealth.org.uk/competence/show/html/id/2216
			GEN99 Promote effective communication and relationships with people who are troubled or distressed http://tools.skillsforhealth.org.uk/competence/show/html/id/3861
	1.3	Support individuals to communicate	GEN98 Promote effective communication in a healthcare environment http://tools.skillsforhealth.org.uk/competence/show/html/id/3284
2. PERSONAL & PEOPLE DEVELOPMENT	2.1.1	Develop your own practice	GEN12 Reflect on and evaluate your own values, priorities, interests and effectiveness http://tools.skillsforhealth.org.uk/competence/show/html/id/375
	2.1.3	Make use of supervision	GEN36 Make use of supervision http://tools.skillsforhealth.org.uk/competence/show/html/id/2296
	2.2.2	Support the development of knowledge and practice of teams and agencies	GEN40 Contribute to the development of the multidisciplinary team and its members http://tools.skillsforhealth.org.uk/competence/show/html/id/2213
			PHS21 Develop capacity and capability to improve health and wellbeing <a href="http://tools.skillsforhealth.org.uk/competence/show/html/id/2483">http://tools.skillsforhealth.org.uk/competence/show/html/id/2483</a>
			SFJ HF26 Contribute to the development and promotion of the organisation and its services http://tools.skillsforhealth.org.uk/competence/show/html/id/4182



4. SERVICE	4.2	Develop strategies	PSL9
IMPROVEMENT		for improving	Implement and evaluate joint operational policies
IMPROVEMENT		services	and care pathways
		Services	http://tools.skillsforhealth.org.uk/competence/show/html/id/1898
5. QUALITY	5.3.1	Comply with an	HI10.2010
		audit/inspection	Comply with an external audit of data and
		of data and	information in a health context
		information	http://tools.skillsforhealth.org.uk/competence/show/html/id/2983
H. MANAGEMENT &	H1.3.1	Contribute to the	CM C5
ADMINISTRATION	111.5.1	effectiveness of	Build a partnership between the team, patients
ADMINISTRATION		teams	and carers
		teams	http://tools.skillsforhealth.org.uk/competence/show/html/id/1836
			GEN39
			Contribute to effective multidisciplinary team
			• • •
			working http://tools.skillsforhealth.org.uk/competence/show/html/id/2212
	1		GEN41
			Identify team members need for psychological
			support http://tools.skillsforhealth.org.uk/competence/show/html/id/2217
	H1.3.1	(Contd)	LSIILARD3v2
	111.5.1	Contribute to the	
			Support team and virtual working http://tools.skillsforhealth.org.uk/competence/show/html/id/2790
		effectiveness of	http://tools.skiiisfofficattii.org.uk/competence/snow/httiii/fd/2790
	-	teams	
			SCDHSC3121
			Promote the effectiveness of teams
			http://tools.skillsforhealth.org.uk/competence/show/html/id/3412
			SCDHSC3100
			Participate in inter-disciplinary team working to
			support individuals
			http://tools.skillsforhealth.org.uk/competence/show/html/id/3420
			CFAM&LDC5
			Help individuals address problems affecting their
			performance
	+		http://tools.skillsforhealth.org.uk/competence/show/html/id/3743  CFAM&LDB1
			Build teams http://tools.skillsforhealth.org.uk/competence/show/html/id/3744
	1		CFAM&LDB8
			Manage conflict in teams
			http://tools.skillsforhealth.org.uk/competence/show/html/id/3745
	H1.3.1	(Contd)	CFAM&LDB2
		Contribute to the	Allocate work to team members
		effectiveness of	http://tools.skillsforhealth.org.uk/competence/show/html/id/3791
		teams	, programme and the second sec
	H1.3.3		GEN122
	111.3.3	Manage multi-agency	
		multi-agency collaborative	Enable workers and agencies to work
			collaboratively http://tools.skillsforhealth.org.uk/competence/show/html/id/3888
	1	working	
			SFJ_CCAA1
			Work in co-operation with other organisations
	1		http://tools.skillsforhealth.org.uk/competence/show/html/id/4057



	H1.4	Manage resources	SFJ_CCAA2 Share information with other organisations http://tools.skillsforhealth.org.uk/competence/show/html/id/4058 SfJHE8 Support the efficient use of resources http://tools.skillsforhealth.org.uk/competence/show/html/id/3244
LEADERSHIP MANAGEMENT AND DEVELOPMENT SKILLS	FACET	A facet of the role.	http://tools.skiiisioineatti.org.uk/competence/show/html/fu/3244
5. QUALITY	5.2.6	Promote and manage continuous quality improvement	CFAM&LFE5 Manage continuous improvement http://tools.skillsforhealth.org.uk/competence/show/html/id/3806
H. MANAGEMENT & ADMINISTRATION	H1.1.5	Provide leadership	CFAM&LBA2 Provide leadership in your area of responsibility http://tools.skillsforhealth.org.uk/competence/show/html/id/3777
	H1.2.2	Lead change	CFAM&LCA3 Engage people in change http://tools.skillsforhealth.org.uk/competence/show/html/id/3784
	H1.3.5	Recruit, select and retain colleagues	CFAM&LDA2 Recruit, select and retain people http://tools.skillsforhealth.org.uk/competence/show/html/id/3789
	H3.5	Administer financial management systems	CFAM&LEA3 Manage the use of financial resources http://tools.skillsforhealth.org.uk/competence/show/html/id/3795



# **Locality Specific Competences / National Occupational Standards:**

Underpinning Principle	Reference Function	Competence
	None Assigned	



### **Indicative Learning and Development**

Transferable roles may be underpinned by a range of learning and development activities to ensure both competence and role confidence. The learning and development included within the template is by nature indicative. In some cases it is endorsed by professional bodies and/or special interest

groups and accredited by an awarding body.

Transferable role	LDP Community Team Assistant Practitioner
Formal endorsed learning	Formal learning normally has an assessment component an should lead to a recognised qualification or be part of learning which is endorsed by a recognised authority.
Informal learning	Informal learning opportunities may include work shadowing, self directed study, and non assessed taught sessions. This is not an exhaustive list. All learning should be negotiated and include clear learning outcomes which impact upon practice.
Summary of learning and development including aims and objectives	
Duration	Variable depending on the needs of the learner or the programme of learning.
National Occupational Standards used	As detailed within role outline. The performance criteria and knowledge statements in each NOS will form the basis for the development of specific learning outcomes for each person and may be used to develop generic learning outcomes for each module/unit of learning.
Credits (including framework used)	Wherever possible learning should be credit rated to enable transferability and progression
Accreditation	Wherever possible learning should be accredited by education providers, professional bodies or similar
APEL and progression	Wherever possible learning should be transferable through APEL and should enable progression to other formal learning
Programme structure	Most programmes of learning are built around a flexible, blended learning experience. Modules of learning enable choice and therefore a tailored learning experience.



Continuous Professional Development	It is recognised that continuing professional development is an essential component to maintaining competent, safe practice at all levels of the career framework. Learning should be active, with the impact on service delivery clearly defined and agreed between the learner and their line manager. A range of methods for capturing the impact of learning may be used e.g. learning contracts, reflective accounts, productivity measures, appraisals systems and processes.
Resources required, e.g. placement learning, preceptors, accredited assessors etc	Learners may need to access learning in a variety of ways including online, taught sessions, self directed study. Wherever possible protected time included in their work schedule should be considered.  Where work based assessments take place; assessors will be required  Ongoing supervision and review
Quality Assurance	Learning should be quality assured to ensure fitness for purpose and efficacy.
Policies included in learning programme documentation	Policies are related to the learning and not to service delivery. Where formal learning is offered some of the following policies may apply.  For example:  Equal opportunities,  Accessibility  Teaching and learning  Assessment, internal verification and moderation  Appeals procedure  APEL processes  Staff development  Academic standards  Equality and diversity  E-safeguarding and Safeguarding  Health and safety  Grievance and disciplinary procedures
Funding	Funding for learning should be negotiated locally and should be sustainable to fulfill service needs.
Leading to registration or membership with:	Some learning may result in the learner being registered or being able to join a professional body or similar organisation.



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