HSC239 Contribute to the care of a deceased person

Elements of Competence

HSC239a Contribute to preparing the deceased person to be moved
HSC239b Contribute to moving the deceased person

About this unit
For this unit you need to contribute to the care of a deceased person.

Scope
The scope is here to give you guidance on possible areas to be covered in this unit. The terms in this section give you a list of options linked with items in the performance criteria. You need to provide evidence for any option related to your work area.

Enabling the deceased person to be correctly identified could include using: identity labels, identity tags.

Key people: family; friends; carers; others with whom the individual had a supportive relationship.

Your knowledge and understanding will be specifically related to legal requirements and codes of practice applicable to your job; your work activities; the job you are doing, e.g. domiciliary, residential care, hospital settings, and the individuals you are working with.

Values underpinning the whole of the unit
The values underpinning this unit have been derived from the key purpose statement, the statement of expectations from carers and people accessing services, relevant service standards and codes of practice for health, social or care in the four UK countries. They can be found in the principles of care unit HSC24. To achieve this unit you must demonstrate that you have applied the principles of care outlined in unit HSC24 in your practice and through your knowledge.

Key Words and Concepts
This section provides explanations and definitions of the key words and concepts used in this unit. In occupational standards it is quite common to find words or phrases used which you will be familiar with, but which, in the detail of the standards, may be used in a very particular way. You should read this section carefully before you begin working with the standards and refer to it if you are unsure about anything in the unit.

1 The term ‘unit’ is used in this report to refer to each separate standard within the NOS suite
2 The key purpose identified for those working in health, social or care settings is "to provide an integrated, ethical and inclusive service, which meets agreed needs and outcomes of people requiring health and/or social care"

Final version approved August 2009
Individuals  People using health, social or care services. Where individuals use advocates and interpreters to enable them to express their views, wishes or feelings and to speak on their behalf, the term individual includes individuals and their advocates or interpreters

Key people  Those people who were important to the individual during their life.

Others  Other people within and outside your organisation that are necessary for you to fulfil your job role

Rights  The rights that individuals have to:
- be respected
- be treated equally and not be discriminated against
- be treated as an individual
- be treated in a dignified way
- privacy
- be protected from danger and harm
- be supported and cared for in a way they choose
- access information about the individual service user
- communicate using their preferred methods of communication and language

HSC239a  Contribute to preparing the deceased person to be moved

Performance Criteria

You need to,

1. clean and prepare the deceased person in a place and manner that respects their dignity, their beliefs and culture
2. record accurately any property and valuables that are to remain with the deceased person, in ways that are consistent with legal and organisational requirements
3. follow organisational procedures and practices to enable the deceased person to be correctly identified
4. clean and prepare the deceased person according to the expressed wishes and preferences of individuals and key people where this is consistent with legal and organisational requirements related to infectious diseases
5. wear correct protective clothing during cleaning and preparation to minimise risks of infection and for your own protection
6. contribute to explaining sensitively to key people the implications of policies relating to the control of infectious diseases for viewing, mourning and the movement of deceased people
7. confirm with key people the expressed wishes and preferences of the deceased person about viewing and moving them
8. before preparing the deceased person, you immediately report any tensions between the deceased person’s expressed wishes and preferences and decisions made by key people, within confidentiality agreements and according to legal and organisational requirements

Final version approved August 2009
HSC239b  Contribute to moving the deceased person

Performance Criteria
You need to,

1. contact the appropriate organisation according to the deceased person’s personal beliefs and preferences
2. contact key people according to the deceased person’s personal beliefs, expressed wishes and preferences
3. handle and transfer the deceased person in ways which:
   • respects and recognises their rights, wishes, culture, beliefs and preferences
   • minimises disturbance and distress to others
   • observes and follows relevant infection control measures
4. send relevant information about the deceased person to the appropriate people and organisations within agreed timescales, within confidentiality agreements and according to legal and organisational requirements
5. record and report details of moving the deceased person and transfer according to organisational procedures and practices

Knowledge Specification for the whole of this unit
Competent practice is a combination of the application of skills and knowledge informed by values and ethics. You must show that you abide by Codes of Practice and use your knowledge and skills in your every day work. Therefore, when using this specification it is important to read the knowledge requirements in relation to expectations and requirements of your job role. You need to show that you know, understand and can apply in practice:

Values
1. legal and organisational requirements on equality, diversity, discrimination and rights when contributing to the care of a deceased person
2. how to prepare a deceased person as far as possible according to their expressed preferences, beliefs, religion and culture

Legislation and organisational policy and procedures
3. codes of practice and conduct, and standards and guidance relevant to your own and the roles, responsibilities, accountability and duties of others when contributing to caring for a deceased person
4. current local, UK legislation and organisational requirements, procedures and practices for:
   • accessing records and information
   • recording, reporting, confidentiality and sharing information, including data protection on the care and transfer of the deceased person
   • health, safety, assessing and managing risks associated with caring for deceased people
   • preparing and transferring deceased people who had infectious, contagious and rare diseases and where specific precautions are needed
- infection control when preparing and transferring deceased people
- dealing with personal property and possessions of deceased people and the records that are required for this
- the removal of medical equipment from deceased persons

**Theory and practice**

5. the physical changes that occur to people after death, such as rigor mortis, and how this may affect ‘laying out’ and moving the deceased person
6. how to work with key people who are distressed
7. how to check that key people understand what is happening and why it is happening
8. how to work with the impact of death on those who have lived and worked closely with the deceased person
9. how to transfer the deceased person in ways that demonstrate respect for them and reduces distress caused to others
10. the types of diseases and conditions that necessitate specialist treatment and precautions when caring for and transferring deceased people